Message

From: Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-

01/CN=RECIPIENTS/CN=JAMES.HANCHETT]

Sent: 10/9/2012 11:26:35 AM

To: Kane01, Peter (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-

01/cn=Recipients/cn=Peter.Kane01]

Subject: RE: 5973N Question

Thanks, Peter

I appreciate that. Have him give me a call if it's something I can fix.

Jim Hanchett
Department of State Police
Amherst Drug Lab
Room N251 Morrill I
637 North Pleasant Street
Amherst, MA 01003
Phone 413-545-2607
Fax 413-545-2608

From: Kane01, Peter (DPH)

Sent: Tuesday, October 09, 2012 7:25 AM

To: Hanchett, James (DPH) **Subject:** RE: 5973N Question

Sorry Jim,

That does not ring any bells. Agilent is here today. I will ask. If I get anything I'll let you know.

Take Care,

Pete

From: Hanchett, James (DPH)

Sent: Tuesday, October 09, 2012 7:06 AM

To: Kane01, Peter (DPH) **Subject:** 5973N Question

Hi Peter.

I had a strange error message on the 5973N you gave us. The instrument dies when you start an auto sequence and error message 73 occurs and prints on screen file 51 not open for output. Have you heard of this and how do I fix it?

Jim Hanchett
Department of State Police
Amherst Drug Lab
Room N251 Morrill I

637 North Pleasant Street Amherst, MA 01003 Phone 413-545-2607 Fax 413-545-2608 Cell